



*Continuously Pushing the Limits of Innovation, Technology & Conventional Thinking*

# RCM Theory and Concepts Workshop

## Module 1 – Introduction

# Agenda

- RCM Introduction and Definition
- History
- Policy
- RCM Process Overview



# RCM Introduction

## Reliability-Centered Maintenance (RCM)

An analytical process used to determine appropriate failure management strategies to ensure safe and cost-effective operations of a physical asset in a specific operating environment.

### Failure Management strategies

- Preventive Maintenance (PM) requirements
- Other actions
- Run to failure (No PM)

Helps the maintainer do the right maintenance at the right time.



# RCM Introduction

## Goal of RCM

- Avoid or reduce failure CONSEQUENCES
- Not necessarily to avoid failures

Failure Consequences are the effects of failure on:

- Personal and Equipment Safety
- Environmental Health/Compliance
- Operations
- Economics



# RCM Defined

RCM develops logical failure management strategies based on the following precepts:

- The objective of maintenance is to preserve an item's function(s).
- RCM seeks to manage the consequences of failure – not to prevent all failures.
- RCM is driven first by safety. When safety is not an issue, maintenance must be justified on the ability to complete the mission and finally, on economic grounds.
- RCM acknowledges that at best, maintenance can only sustain the system to its inherent level of reliability within the operating context.
- RCM uses design, operations, maintenance, logistics, and cost data, to improve operating capability, design and maintenance.
- RCM is a continuous process that requires sustainment throughout the life cycle.



# RCM Defined

- Currently there are many processes that call themselves RCM
- SAE JA1011 provides criteria to distinguish processes that follow the original tenets of RCM
- This workshop is based on the RCM methodology defined in SAE JA1011. Today the



US Army performs RCM in accordance with SAE JA1011.





# RCM Defined

SAE JA1011 “Evaluation Criteria for RCM Processes” defines seven questions for RCM:

- What are the functions...of the asset...(functions)?
- In what ways can it fail...(functional failures)?
- What causes each functional failure (failure modes)?
- What happens when each failure occurs (failure effects)?
- In what way does each failure matter (failure consequences)?
- What should be done...(proactive tasks and intervals)?
- What should be done if a suitable proactive task cannot be found?

Also requires a “Living Program”



# History of RCM

## HOW DID RCM COME ABOUT?

- Early PM Programs were based on the concept that periodic overhauls ensured reliability and, therefore, safety.
- Aircraft overhauls were often massive teardown and rebuild efforts with the expectation that failures would be prevented due to these events.





# History of RCM

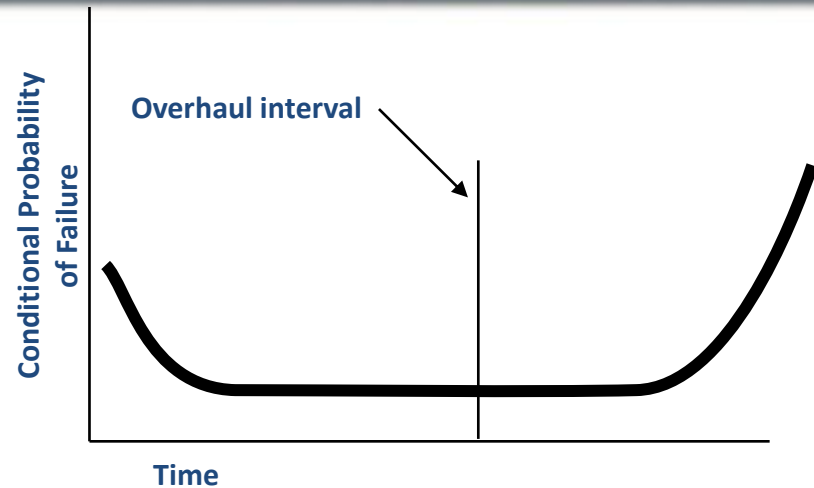
## HOW DID RCM COME ABOUT?

- In 1960's, Commercial airlines questioned value of overhauls
  - Rising costs, without more reliability
  - 747 would have required millions of man-hours under previous maintenance philosophy
- FAA and airlines established "Maintenance Steering Group (MSG)" to investigate new approaches
- MSG logic developed and first applied to Boeing 747
- 1978 DoD commissioned United Airlines to develop maintenance analysis process
- Stan Nowlan and Howard Heep Report coined RCM term



# History of RCM

OVERHAUL PHILOSOPHY  
ASSUMES THIS  
IS TRUE.....



What the airlines discovered

- Statistical analysis showed, in most cases, no change in safety or reliability when overhaul limits changed.
- Initial overhaul limits were not analytically based.
- High repair costs for little or no benefits.

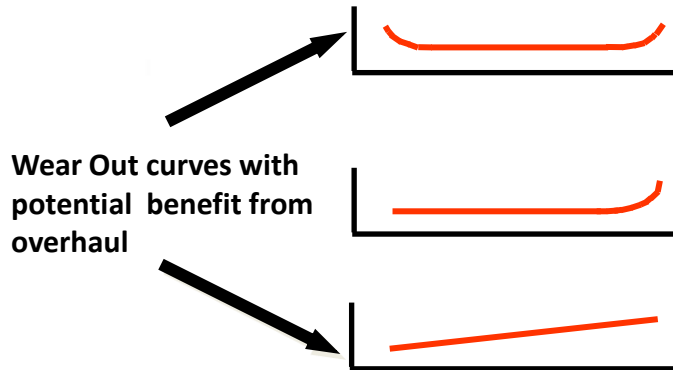
Facts about overhauls

- Many failure modes do not support overhaul philosophy- have no 'right' overhaul time.
- Lose considerable component life.
- Overhauls re-introduce infant mortality failures.



# History of RCM

## WEAR OUT CURVES



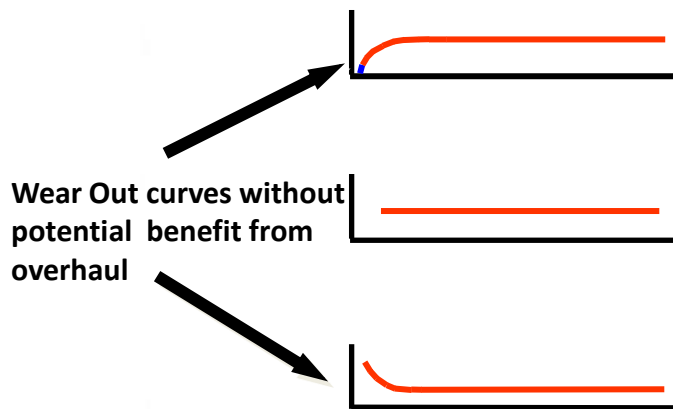
| UAL<br>1968 | Broberg<br>1973 | MSP<br>1982 |
|-------------|-----------------|-------------|
|-------------|-----------------|-------------|

|    |    |    |
|----|----|----|
| 4% | 3% | 3% |
|----|----|----|

|    |    |     |
|----|----|-----|
| 2% | 1% | 17% |
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| 5% | 4% | 3% |
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Ranges from  
8% to 23%



|    |     |    |
|----|-----|----|
| 7% | 11% | 6% |
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|     |     |     |
|-----|-----|-----|
| 14% | 15% | 42% |
|-----|-----|-----|

|     |     |     |
|-----|-----|-----|
| 68% | 66% | 29% |
|-----|-----|-----|

Ranges from  
77% to 92%



# RCM History

## Alternatives to Overhaul based maintenance

- Inspections
  - Look for “potential failure” condition
  - Leaves item in-service for more of its useful life
- “Fly to failure”
  - When consequences are severe - not an option
  - When consequences are acceptable - “fly to failure” may be best approach for cost/mission
- RCM applies the most appropriate maintenance philosophy to each failure mode based on available data



# History of RCM



**1965:** Studies show scheduled overhaul of complex equipment has little or no effect on in-service reliability



**1967-68:** Airline and manufactures form Maintenance Steering Group (MSG) and produce MSG 1, "Handbook: Maintenance Evaluation and Program Development." First applied to Boeing 747



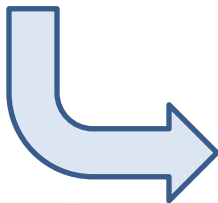
**1970:** MSG handbook updated to MSG-2, "Airline/ Manufactures Maintenance Program Planning Document". Applied to L-1011 and DC-10



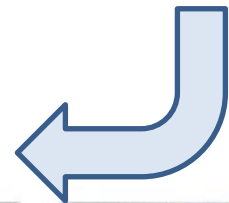
**1972:** MSG-2 techniques applied to NAVAIR systems (P-3A, S-3A, and F-4J)



**1975:** NAVAIR applied Analytical Maintenance Program to Naval aircraft and engine programs, using MSG-2 type logic (NAVAIR 00-25-400)

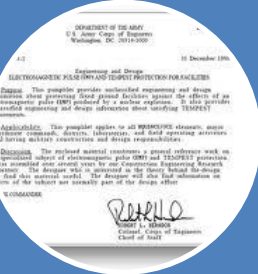


**1978:** Department of Defense (DOD) sponsored DOD report AD-A066579, "Reliability Centered Maintenance" by Nowlan and Heap - Updates MSG-2 approach with better guidance on process and interval determination  
Foundation of Modern Day RCM Processes



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# History of RCM



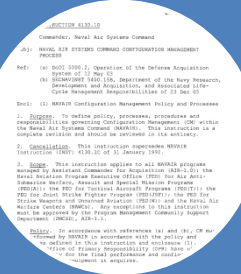
**1980:** Army issued Army Pamphlet 750-40, "Guide to RCM for Fielded Equipment"



**1981:** DOD issued MIL-HDBK-266, "Application of RCM to Naval Aircraft, Weapon Systems and Support Equipment" to implement RCM concepts from N&H Report



**1983:** MSG-3 issued. Used in design of Boeing 757 and 767 aircraft. Added emphasis on structural inspection programs. Similar to RCM, but lacked guidance on interval determination



**1985:** US Air Force (USAF) issued MIL-STD-1843, "RCM Requirements for Aircraft, Engines and Equipment" - Similar to MSG-3 (Cancelled without replacement in 1995, USAF Instructions contain current policy/guidance)



**1986:** NAVAIR issued MIL-STD-2173, "RCM Requirements for Naval Aircraft, Weapons Systems and Support Equipment". Superseded MIL-HDBK-266 & NAVAIR 00-25-400

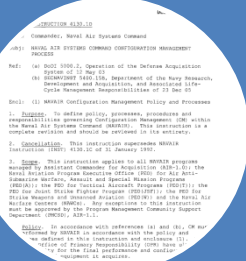
Also in **1986** NAVAIR 00-25-403 issued to provide Age Exploration guidance



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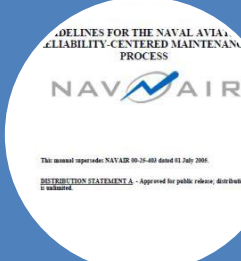
# History of RCM



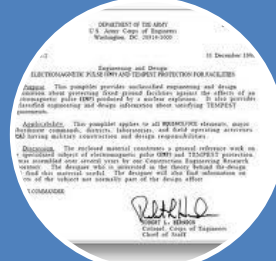
**1992:** Coast Guard issued CGTO PG-85-00-30, "Aeronautical Engineering Process Guide for RCM Process"



**Mid 1990's** DOD directs replacement of Military Standards with commercial standards. DOD asks SAE to develop "commercial" RCM standard



**1996:** NAVAIR updated NAVAIR 00-25-403 to contain complete RCM process due to cancellation of MIL-STDs



**Also in the 1990's:** Nuclear Power industry adopts approach due to focus on avoiding "safety consequences" while reducing costs

**1999:** SOCIETY OF AUTOMOTIVE ENGINEERS (SAE) issued SAE JA1011, "Evaluation Criteria for RCM Processes"



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# History of RCM

## Also in the 1990's:

- “RCM II” by John Moubray published in UK in 1990
- “Reliability-Centered Maintenance” by Mac Smith published in US in 1993
- As interest in RCM increased, Others introduced a variety of processes that they called “RCM”

## In the 2000's:

- 2001: NAVAIR 00-25-403 updated to capture improvements developed during SAE JA1011 work
- 2002: SAE issued SAE JA1012, “A Guide to the RCM Standard” - amplifies and clarifies key concepts and terms from SAE JA1011
- 200X:DOD Instructions- CBM Standards
- 200X - Current: DOD RCM WIPT effort to collaborate on RCM practices between services



# RCM Policy

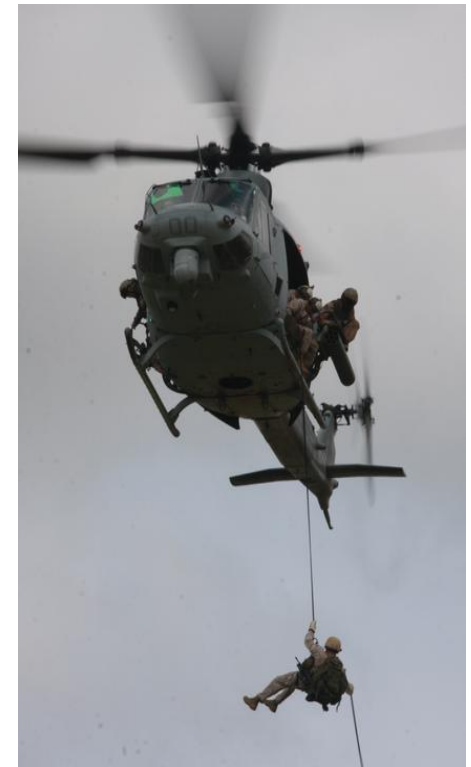
- DoDM 4151.22-M- DOD Reliability Centered Maintenance (RCM) Manual
  - RCM shall be used to ensure effective maintenance processes are implemented. RCM shall also be used as a logical decision process for determining optimum failure management strategies, including maintenance approaches, and establishing the evidence of need for both reactive and proactive maintenance tasks.
- DoDI 4151.22 Condition Based Maintenance Plus (CBM+) for Materiel Maintenance Instruction
  - It is DoD policy that:
    - a. CBM+ be included in the selection of maintenance concepts, technologies, and processes for all new weapon systems, equipment, and materiel programs based on readiness requirements, life-cycle cost goals, and RCM-based functional analysis.
    - b. CBM+ be implemented into current weapon systems, equipment, and materiel sustainment programs where technically feasible and beneficial. This decision shall be based on any or all of the following:
      - 1) Results of reliability analyses, including RCM in accordance with Enclosure 3.
      - 2) Findings from CPI initiatives.
      - 3) Technology assessments.
      - 4) Business case analyses.
- DoD 5000 Operation of the Defense Acquisition System Instruction
  - Emphasizes RCM as a critical life-cycle process



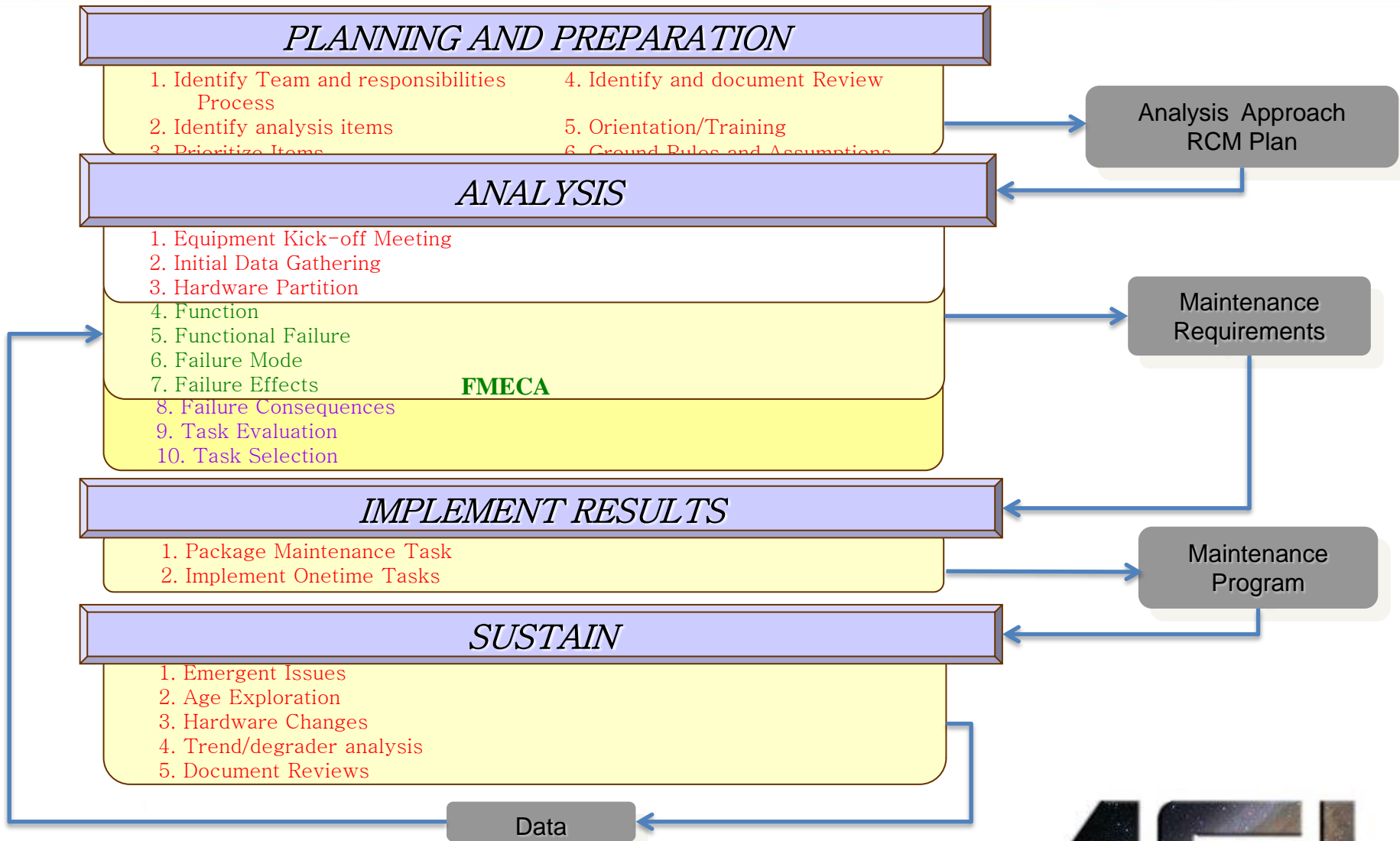
# RCM Process Overview

There are 4 basic elements of an RCM Program:

1. Planning and Preparation
2. RCM Analysis
3. Implementation of Results
4. Sustaining the Analysis



# RCM Process Overview



# RCM Process

## Planning and Preparation

- Identifies and resolves issues that must be addressed prior to beginning an analysis.
- Answers the following:
  - Who
  - What
  - In what order
  - How
  - With what resources
  - When





# RCM Process

## RCM Analysis

Once an asset has been selected for analysis and the proper groundwork has been accomplished, the analysis phase begins.

### Analysis Steps:

- Equipment Kick-off Meeting
- Initial Data gathering
- Hardware Partitioning
- FMECA
- Failure Consequences
- Task Evaluation
- Task Selection



# RCM Process

## Implementation

When complete, the RCM analysis provides a list of maintenance tasks and recommendations.

In order to realize the benefits of these recommendations, they need to be incorporated into a coherent and efficient maintenance program.

“Packaging” is the process of combining discrete maintenance recommendations into a maintenance program.



# RCM Process

## Sustainment

As with many other processes, a large part of the benefit of RCM may be realized over time through a process of formal monitoring and continuous improvement...

Initial analysis may need update over time:

- Incorrect assumptions on initial analysis
- Hardware changes
- Unexpected failures
- Operating environment changes
- Other emergent issues



# Module Summary

- RCM Introduction and Definition
- History
- Policy
- RCM Process Overview



# Questions ?



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## Backup Slides



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# Hazard Risk Matrix Example:

| <div>FREQUENCY</div> <div>SEVERITY</div>  | <b>FREQUENT</b><br>$\geq 1$ per 1,000 Hours | <b>PROBABLE</b><br>$\geq 1$ per 10,000 Hours | <b>OCCASIONAL</b><br>$\geq 1$ per 100,000 Hours | <b>REMOTE</b><br>$\geq 1$ per 1,000,000 Hours | <b>IMPROBABLE</b><br>$< 1$ per 1,000,000 Hours |
|---|---|--|---|---|--|
| <b>CATASTROPHIC (I)</b><br>• Death or Severe Injury<br>• Significant Environmental Impact<br>• Damage > \$1M<br>• Loss of availability > 1 week | <b>1</b><br><b>HIGH</b>                     | <b>2</b><br><b>HIGH</b>                      | <b>4</b><br><b>HIGH</b>                         | <b>8</b><br><b>MED</b>                        | <b>12</b><br><b>ACCEPT</b>                     |
| <b>CRITICAL (II)</b><br>• Minor Injury<br>• Damage > \$100K and < \$1M<br>• Loss of availability > 24 hrs and < 7 days                          | <b>3</b><br><b>HIGH</b>                     | <b>5</b><br><b>HIGH</b>                      | <b>6</b><br><b>MED</b>                          | <b>10</b><br><b>LOW</b>                       | <b>15</b><br><b>ACCEPT</b>                     |
| <b>MARGINAL (III)</b><br>• Damage > \$10K and < \$100K<br>• Loss of availability > 4 hrs and < 24 hrs   | <b>7</b><br><b>MED</b>                      | <b>9</b><br><b>MED</b>                       | <b>11</b><br><b>LOW</b>                         | <b>14</b><br><b>ACCEPT</b>                    | <b>17</b><br><b>ACCEPT</b>                     |
| <b>MINOR (IV)</b><br>• Damage < \$10K<br>• Loss of availability < 4 hrs   | <b>13</b><br><b>ACCEPT</b>                  | <b>16</b><br><b>ACCEPT</b>                   | <b>18</b><br><b>ACCEPT</b>                      | <b>19</b><br><b>ACCEPT</b>                    | <b>20</b><br><b>ACCEPT</b>                     |



# FMECA

## **FMECA: Failure Mode, Effects, and Criticality Analysis**

- Process used to identify, document, and rank the importance of potential failure modes for a system or piece of equipment:

### **Steps involve identifying...**

- **Functions** – what it does for you
- **Functional Failures** – how it fails to do it
- **Failure Modes** – why it fails to do it
- **Failure Effects** – what happens
- **Severity of Failure** – How bad it is
- **Failure Frequency** – How often it happens
- **Failure Detection** – How failures are identified

